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Dukane Announces New Customer Portal

Dukane, St. Charles, IL announces the introduction of a **New Customer Portal**. This is a significant step by Dukane to give their customers more insight and convenience to track the status of ordered Dukane products. The portal will serve as a single point of contact for Dukane's customers. Dukane's team will update the portal with specific details on the ordered equipment and customers can easily access those important information without the need of calling or emailing. It will give customer 24/7 access to their order status at their fingertips.

Portal is user friendly and provides visual cues on different milestones. Customers will get the details for setting up their account on the portal with an order confirmation email. In a **single step process**, they can conveniently set up their account and track the status of open order/s through different stages of production. Customers can download product specific literature, software, and other resources directly from the portal. The portal will also give them quick access to related products and accessories, which they can order via the 'Dukane Store' or request a quotation. Customers can also use the portal to submit their next application for technical evaluation and quotation.

Dukane is known in the plastic welding industry for its customer centric solutions and industry "firsts" and introducing a Customer Portal is the step in taking it to next level.

Dukane offers a full range of [ultrasonic](#), [vibration](#), [spin](#), [laser](#) and [hot plate welders](#), [thermal presses](#), probes, tooling and software for both OEM and the commercial plastic assembly markets. Dukane is an ISO 9001:2008 certified manufacturer with 24/7 Service. For more information, contact Jason Barton, National Sales and Marketing Manager, Dukane IAS, LLC, 2900 Dukane Drive, St Charles, IL 60174, phone number +1 630-797-4902. Or visit their web site www.dukane.com/us.

The screenshot shows the Dukane Customer Portal interface. At the top, there's a navigation bar with 'Overview', 'All Orders', 'Downloads', and 'Log Out'. A central banner reads 'Conveniently Track Your Next Order and more...'. Below this is a progress bar showing stages: Order Received, Design, Manufacturing (active), Ready for Run-Off, Ready for Shipment, and Shipped. A table below the progress bar lists order details with columns for Ln, Part #, Part Desc, Qty Ord, Qty Ship, Unit Price, Ext Price, Status, Ship Dt, and View. The status for the active order is 'Manufacturing'.

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